

RFP for Provision of ERP Software, Tender ID: USF/TDRS/IT/ERP/2018/02

Replies to Bidder Queries (Vol. 2)

Release Date:- 06-09-18

Sr.No.	Bidder Query	Category	USF Response
1	By mean Manpower plan is a head count, if not than which kind of Manpower planning? Approval required to triggered through the system or just the approver name is required to maintained in the system.	HR	Yes, Manpower is head count. Approval is required. USF needs both open and close workflows for the process.
2	Only online data is required to collected or it will be upload in the system automatically? Unable to understand (Database of CV)	HR	Refer to ToR Clause A III (f)
3	Appraisal process is required to triggered from the system or just the manually filled form will be uploaded in the system.	HR	Appraisal process should be triggered by the system
4	What I understand is Category type and provisioning amount of MI and LI required to maintained against the employees, if there are some other requirements, please share. (Procurement functions for Medical Insurance, Life insurance)	HR	Standard PPRA procurement functions for any type of Insurance provision will be followed.
5	<p>Disaster recovery Strategy:</p> <p>(If there is no DR Location)</p> <ul style="list-style-type: none"> • Where will be Productions' DR Servers located? • Will it be on SITE / Head office or any other location? 	IT	<p>Refer to Replies to Bidder Query # 45 Vol-1 dated 31st Aug 2018.</p> <p>Production servers will be at USF office. DR servers will be located at USF office.</p> <p>Servers will be on SITE, at USF Office.</p>

6	<p>Backup Retention:</p> <p><u>If Backup software utility is available for backup and recovery,</u></p> <ul style="list-style-type: none"> • Will existing backup tool be used or / new solution will be designed ? • What will be the organization retention period for backup? 	IT	<p>Please refer to Replies to bidders Query # 45 dated 31st Aug 2018.</p> <p>Please refer to technical specification of backup utility VERITAS available online for compatibility with your solution. The backup solution should compliant with ToR Clause J.</p> <p>Data retention is unlimited please design accordingly.</p>
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