

**Replies to Bidder's Queries (Batch-1)**  
**Project IDs: USF/TDRS/IT/2018/03**

16-jan-2019

S.No	Queries	Document Ref:	USF Response
1	Is the Bid Security refundable even if we do not succeed in this bidding process?	Clause 5 (c) of RFP	Yes. Bid Security of Bidders who do not technically qualify shall be returned unopened within ten (10) days after declaration of technically qualified bidders.
2	Can a Bidder apply for only one lot out of four lots?	RFP	Yes. Bidders can apply for a single lot or multiple lots. Bids for each lot will be evaluated separately and results of bidding process of one lot will not effect bidding process of other lots.
3	There is only 1 x set of RF Planning tool license required covering all the required technologies (GSM, UMTS, CMDA2000, LTE)	TOR	Yes. A single RF Planning and Transmission planning tool license is required covering all the required RF technologies (GSM, UMTS, CMDA2000 and LTE). However the software should have the capability to expand number of licenses in future.
4	As far as Maps are concerned, there is a requirement to upgrade the maps every 3 months. Just to give you an overview, maps consists the following 3 areas of concern: i.Digital Terrain Model (DTM) ii.Land use (Clutter) Data iii.Vector Data In normal circumstances DTM never changes, therefore, there is no need to upgrade this part, however, to upgrade the rest of the information, is it right to assume that USF engineers will notify us every 3 months about the required changes so that we can upgrade it, as its not practically possible to upgrade the data itself with a new satellite imagery every 3 months.	Clause 15(b) of TOR	Clause 15(b) of ToR is modified, please read as follows: "Not Applicable" Keeping in view the practicality of the proposed solution requirement of upgrading the maps after every three months is not required.
5	Please explain following Performance guarantee clauses, Is performance guarantee to be submitted along with the bid or it need to be submitted by successful bidder only: e. Performance Guarantee (PG) equivalent to 10% of the signed contract value in shape of Bank Guarantee will be submitted by the successful Bidder, which is mandatory. In case of non-submission of PG within the stipulated time as mentioned in Letter of Intent (LoI), USF may cancel the LOI and initiate the process with the next lowest bidder. f. Only for Lot-1, Performance Guarantee submitted by successful bidder will be valid for a period of thirty nine months (39) or for any other extended period, in case of delay in delivery. g. For Lot- 2, 3 & 4, Performance Guarantee submitted by successful bidder will be valid for a period of fifteen months (15) or for any other extended period, in case of delay in delivery. h. Performance Guarantee will be released upon successful completion of warranty period obligations.	Clause 5 (e-h) of TOR	Successful bidder will be required to submit the Performance guarantee in the shape of a bank guarantee, valid as per requirements of Clause f & g. The bank guarantee will be released by USF after expiration of its validity.
6	Please clarify what is the duration of support services for Lot-4		Support and Warranty for Lot-4 is required for one year after delivery and acceptance.