

**“TENDER ID: USF/CON-DIGITAL/2019/01”, CONSULTANCY SERVICES TO CONDUCT A STUDY FOR DIGITAL INCLUSION IN PAKISTAN**  
**Replies to Bidder's Queries (Set 3)**

**Release Date: 8-Mar-2019**

Sr #	Bidder's Query	Referred Document	USF Response
1	Does USF define Key Performance Indicators of projects and surveys, if yes what are they?	RFP & ToR	As per Section 4, Clause e of ToR, bidders are required to identify Key Performance Indicators (KPI's) for performance monitoring of recommended projects.
2	Is USF quality assurance team(s) accessible for data sharing and interviews/questionnaire if the bidding firm/company defines such a module, as part of the survey/ analysis?	RFP & ToR	As per Clause 7.14 of RFP, bidder has to propose approach, methodology and work plan for performing the assignment and list of activities. USF team is readily available to facilitate the successful bidder.
3	We understand that data and analysis tools are to be arranged by the firms/companies on their own. But critical analysis done by USF on previously conducted projects is not available on the website; can USF provide such a data?	RFP & ToR	Scope of the assignemnt is defined in Section 4 of the ToR. Information about USF Programs/Projects is available on USF website. Additional Information shall be provided to the successful bidder after signing of contract.
4	Are there any guidelines on budgetary constraints for projects that serve USF areas across Pakistan, as per the directions of Ministry of IT? If yes, can USF provide those guidelines in order to propose effective projects in the survey?	RFP & ToR	There are no such guidelines.